

## Emma Hamilton

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19 Pekanga Drive, Fox Glacier, Westland

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## WORK HISTORY

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Glacier Helicopters - Full time | Fox Glacier/ Franz Josef August 2018 - Present

*Helicopter loader/ Customer Service Operator* | I dealt with customers from booking flights to giving important safety briefings and loading/unloading customers from Helicopters.

Glacier Country Horses- Full time | Franz Josef September 2017 - 2018

*Horse Trek Guide* | I was a lead guide for Glacier Country Horses, dealing with a range of customers from of all ages and abilities, giving crucial safety instruction and dealing with transactions. This role also included grooming, feeding and general care of the horses.

### Employer/Reference

*Chloe Singer | Glacier Country Horses*

*PH 0210 473 461 | Email [ride@horsetreknz.com](mailto:ride@horsetreknz.com)*

North Loburn Equestrian - Part time | North Loburn 2016 -2017

*Riding Instructor/StableHand* | I provided horse riding instruction to both children and adults, was involved in transactions and helped with general yard duties.

### Employer/Reference

*Elaine Rutherford | North Loburn Equestrian Centre*

*Ph (03) 3131247 | Email [info@nlec.co.nz](mailto:info@nlec.co.nz)*

## SKILLS

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- Teaching/tutoring
- Experience working with special-needs children
- Experience in team environments
- Comfortable dealing with transactions
- Pride in my self presentation
- Computer literate and familiar with Microsoft Word
- Welcoming and engaging with new people
- Can give clear safety instructions to large groups of people

## EDUCATION

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2013-2016

*NCEA Level 1 Merit , NCEA Level 2 Merit, NCEA level 3, Agribusiness National Certificate in Equine Care and Handling (includes risk assessment and management in a rural workplace), Wormald Fire Wardens Duties + Practical Fire Equipment Certificate, Class 1 Full License*